



## ANA 2020 Registration FAQs

- **I was sent a Registration Promo Code from ANA but did not use it to register or it did not work. I therefore, was charged a registration fee. How do I get reimbursed?**

To request a refund, contact the Meetings Team at [meetings@myana.org](mailto:meetings@myana.org) or 856-642-4213.

Please Note, after September 8, 2020 there is no opportunity for a refund.

- **What are the registration deadlines?**

The discount deadline is September 8, 2020. After September 8, standard/onsite rates will apply. See the Registration page for additional information.

- **When does the conference officially begin and end?**

The 2020 American Neurological Association Annual Meeting (ANA2020) will run from October 4-6, 2020 at The Westin Bonaventure Hotel & Suites. Our Pre-Meeting symposium will be held on Saturday, October 3rd from 6:00-9:30pm

Please note, TCRC will begin on Friday, October 2nd at 6pm and run until Saturday, October 3rd until 7pm.

- **How do I pay for registration?**

Registration must be paid online using a valid credit card (VISA, Mastercard, and American Express ONLY). Full payment must accompany all registrations and registration will not be final until payment is received.

Please contact the Meetings Team at [meetings@myana.org](mailto:meetings@myana.org) or 856-642-4213 with any registration questions.

- **Are all sessions included in the conference fee?**

Yes. Full registration includes all sessions. One-day registration includes all sessions on the chosen day.

- **I've already registered but cannot attend. Can I cancel or transfer my registration?**

ANA does not offer transferable registration. You may cancel your registration before September 8, 2020 by sending an email to [meetings@myana.org](mailto:meetings@myana.org). After the meeting has concluded, you will be reimbursed your registration fee. Please note, there is a \$50 processing fee.

- **I registered under the wrong registration category. Can I change my registration?**

Please contact Gabriella Pasquini, [gpasquini@myana.org](mailto:gpasquini@myana.org).

- **I am an invited speaker at the conference. How do I register?**

You may register for the annual conference by visiting the link on our website. There will be an opportunity for you to add your unique speaker promotional code during registration.

- **I am an abstract presenter at the conference. Do I get a discount?**

ANA does not offer discounts for abstract presenters.

- **Is lunch included in my registration fee?**

Yes, breakfast and lunch are included all three days of the annual conference.

- **Can I purchase a guest registration?**

Guests can attend the President's Reception held on Monday, October 5 at 7:30-10:30 pm. Please note, guests to the President's Reception are required to purchase a ticket for \$50 which may be purchased during registration.

- **How do I obtain a Visa Letter of Invitation?**

A request must be sent via email to [meetings@myana.org](mailto:meetings@myana.org). You must be registered for the annual conference first before a letter will be sent.

- **I need a Certificate of Attendance. How do I obtain one?**

You may obtain your Certificates of Attendance onsite at the annual meeting.

- **Can I get education credits for attending?**

Yes. After the meeting has ended, you will receive an email directing you to the annual meeting survey and the link to claim your CME.

- **I still have questions. Who should I contact?**

**ANA Registration Coordinator**

***Gabriella Pasquini***

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**ANA Meetings Team**

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